# **TrueAlert Text Messaging Appliances**

LED Text Messaging Appliance with Addressable Message Selection using IDNet Communications

#### **Features**

UL, ULC Approved\*



Fig 1: TrueAlert Text Messaging Appliance Illustration with Sample Message

High visibility, multi-color LED text message board provides visible textual alarm notification controlled from compatible Autocall fire alarm control panels

- During alarm conditions, up to 32 pre-programmed message selections can be activated in response to pre-defined emergency situations or linked to specific system point status conditions
- Text messages provide textual alarm notification for areas of high noise or with other audibility limitations
- Text messages can duplicate a broadcasted audible message or can provide more local detail per the Emergency Communication Systems/ Mass Notification plan
- UL listed to Standard 1638, Textual Visible Appliance; ULC listed to S527, Miscellaneous Ancillary Device

# Compatible with the 4007ES, 4010, 4010ES, 4100ES, and 4100U Series fire alarm control panel using IDNet communications

- IDNet communications format emulates 4009 IDNet NAC Extender (4009A) controls for easy interfacing
- 4007ES, 4010ES, 4100ES IDNet SLCs (signaling line circuit) can control up to 25 message boards with up to ten (10) 4009 IDNet NAC Extenders

# Large message presentation area provides long distance, wide area (140°) viewing

- Dual line, 2.3" (58 mm) high messages provide typical viewing distance of up to 100 ft (30.5 m)
- Single line 4.7" (119 mm) high messages provide typical viewing distance of up to 200 ft (61 m)
- · LEDs are multi-color (red/yellow/green) to emphasize message content
- Words can be upper or lower case, standard, bolded, condensed or expanded, with selectable sizes
- Messages can be static, flashing, or scrolling with a variety of appearance/transition options

#### IDNet communications control provides

 Up to 32 available messages; 10 factory pre-programmed messages are included

#### Custom message details

- Advise of proper evacuation routes, relocate to a secure area, take action due to severe weather conditions, defend in place, or other facility specific actions
- New messages can be created; factory pre-programmed messages can be modified if needed
- Please note that the creation and modification of alarm messages may trigger code-mandated retesting of the fire alarm system and should be performed by authorized service personnel; non-alarm messages can be on-site created using optional TrueAlert Messenger software

#### **Electrical requirements**

Message board is powered by listed fire alarm power supply providing

24 VDC with battery backup, typically provided by host control panel

#### Mechanical features

- Standard message board includes fixed brackets for wall mounting and also includes 100 mm VESA (Video Electronics Standards Association) mounting holes for use with listed wall or ceiling VESA mounting bracket
- Optional wall mount adjustable brackets allow rotation downward where required for improved viewing
- Optional mounting box secures to wall (surface or flush); can also mount with 100 mm VESA bracket
- Ceiling mounting is available by cable suspension connected to top mounted eyehooks

#### Additional (optional) operation mode

- Message boards can also display non-alarm information via local LAN Ethernet connection using separate control software that is overridden during an Alarm or Alert condition (refer to Description on page 1 and Specifications on page 3).
- Additional message input options are available (contact your local Autocall product representative for details)
- Control panels will override non-alarm messages upon alarm; they can also be programmed to blank the display during local power failure to conserve batteries

# Description

#### **Text Messaging Appliances**

Audible appliances and strobes are commonly used to provide notification of alarm conditions, typically to signal the need for building evacuation. However, when the required response is to relocate, defend in place, or provide detailed information, TrueAlert Text Messaging Appliances display custom text messages with the instructions required per the local emergency communication systems/mass notification plan.

#### Alarm Mode

When alarm conditions occur, the fire alarm panel overrides optional non-alarm messaging and selects the programmed messages predetermined to be appropriate for the reported conditions. In multiple alarm situations, up to 8 messages can be displayed in sequence.

#### Non-Alarm Mode (Optional)

During non-alarm conditions, bulletin board messages can be scrolled for general information distribution. This information is communicated to the Messaging Appliance via LAN connection (local area network), if optionally connected. This connection can be used or left unconnected.

#### **Power Failure Mode**

The host fire alarm panel can be programmed such that during a local power failure, the blanking message is sent to reduce battery standby requirements. In the event of an alarm condition during power failure, the panel will use its battery backup to fully power the appliance and display the appropriate messages.

#### **Message Control Process**

The compatible fire alarm control panel activates the Messaging Appliances by sending IDNet communications commands similar to those used to control the 4009 IDNet NAC Extender. Commands include control of up to 8 NACs, and with each NAC capable of up to 4 different control modes, resulting in a total of 32 commands available to select custom messages and/or the blanking control.

<sup>\*</sup> Additional listings may be applicable; contact your local product supplier for the latest status.



## **Product Selection**

**Table 1: Product Selection** 

SKU	Description
4907-9002	Optional Adjustable (Swivel) Mount Brackets (2) to allow wall mounted appliance to be tilted down where desired
A4907-9006	Optional Mounting Box, lightweight aluminum painted dark gray; $30-5/16$ " W x $6-3/4$ " H x $1-3/8$ " D; shipped with brackets for attaching messaging appliance; refer to details on page 4
	Non-alarm messaging software allows site specific messages such as time, weather, announcements, menus, etc. to be delivered during system idle time and is overridden during an Alarm or Alert condition. For details, contact your local Autocall product supplier.

# **Factory Pre-Programmed Messages**

Table 2: Factory Pre-Programmed Messages

Refresh Rate	Message Title	Displayed Message (top line is	s yellow, bottom is scrolling red except as noted)
		Top Line, Fixed	Bomb Threat
20 sec	Bomb Threat	Bottom Line, Continuous Scroll	An emergency has been reported in the building. Please proceed to the nearest exit and vacate the building.
	Hostile Intruder	Top Line, Fixed	Hostile Intruder
2 15 sec		Bottom Line, Continuous Scroll	An emergency has been reported in the building. Please secure your area and wait for further instructions.
		Top Line, Fixed	Shelter In Place
20 sec	Shelter in Place	Bottom Line, Continuous Scroll	An emergency condition has been reported. Secure your windows and doors and remain in the building. Unsafe conditions may exist outside. You will be notified when further information is available
		Top Line, Fixed	Evacuate-Alt
15 sec	Alternate Exit	Bottom Line, Continuous Scroll	An emergency condition has been discovered in the building. Proceed to your alternate exit and vacate the building.
	Severe Weather Alert	Top Line, Fixed	Weather Alert
15 sec		Bottom Line, Continuous Scroll	A severe weather warning has been issued. Proceed to the designated shelter area and wait for further instructions.
		Top Line, Fixed	All Clear
15 sec	All Clear	Bottom Line, Continuous Scroll	(scrolling green) Attention please, the emergency condition has been cleared. You may return to your normal activities
		Top Line, Fixed	Evacuate
20 sec	Evacuate	Bottom Line, Continuous Scroll	A fire has been reported in the building. Proceed to the nearest exit and vacate the building. Report to your designated assembly place outside the building
		Top Line, Fixed	Alert
20 sec	Alert	Bottom Line, Continuous Scroll	An emergency condition has been detected in another part of the building. Please remain in your area. You will be notified if further action is required.
10 500	Live Voice	Top Line, Fixed	Live Voice
10 Sec		Bottom Line, Continuous Scroll	A live voice announcement is currently being broadcast
2 sec	Blank	Both Lines	No characters are displayed; used to conserve battery backup
	20 sec  15 sec  20 sec  15 sec  15 sec  20 sec  20 sec  20 sec  10 sec	20 sec Bomb Threat  15 sec Hostile Intruder  20 sec Shelter in Place  15 sec Alternate Exit  15 sec Severe Weather Alert  15 sec All Clear  20 sec Evacuate  20 sec Alert  10 sec Live Voice	Top Line, Fixed Bomb Threat  Top Line, Fixed Bottom Line, Continuous Scroll  Top Line, Fixed Bottom Line, Continuous Scroll  Top Line, Fixed  Bottom Line, Continuous Scroll  Top Line, Fixed  Bottom Line, Continuous Scroll  Top Line, Fixed  Bottom Line, Continuous Scroll  Top Line, Fixed  Bottom Line, Continuous Scroll  Top Line, Fixed  Bottom Line, Continuous Scroll  Top Line, Fixed  Bottom Line, Continuous Scroll  Top Line, Fixed  Bottom Line, Continuous Scroll  Top Line, Fixed  Bottom Line, Continuous Scroll  Top Line, Fixed  Bottom Line, Continuous Scroll  Top Line, Fixed  Bottom Line, Continuous Scroll  Top Line, Fixed  Bottom Line, Continuous Scroll  Top Line, Fixed  Bottom Line, Continuous Scroll  Top Line, Fixed  Bottom Line, Continuous Scroll

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# **Specifications**

**Table 3: Power Requirements** 

Specification			Rating
Input Voltage	UL ratings, 16 to 33 VDC; Special Applicat	Connect to fire alarm power supply with	
Imput voltage	ULC ratings, 20 VDC to 30 VDC		battery backup
	Operating Mode	Current at 16 VDC	Reference, Current @ 24 VDC
Input Current	Typical Message (Bomb Threat)	480 mA	318 mA
Input Current	Standby, Blank Display	256 mA	170 mA
	Both lines all # characters	722 mA	477 mA

**Note:** \* "Special Application" refers to the operating category under UL Standard 1638, Visual Signaling Appliances – Private-Mode Emergency and General Utility Signaling. The rated voltage range listed is the absolute operating range. Operation outside of this range may cause permanent damage to the appliance. Please note that 16 VDC is the lowest operating voltage that is allowed at the last appliance on the circuit under worst case conditions.

#### **Table 4: Communications Requirements**

Specification	Description
Address Requirements	One IDNet address per Text Messaging Appliance
IDNet Channel Capacity	4007ES, 4010ES, 4100ES IDNet SLCs = up to 25 message boards (device type MSGBRD) and with up to ten (10) 4009 IDNet NAC Extenders
Point Requirements	Eight (8) system points per Text Messaging Appliance

### **Table 5: Message Specifications**

Specification	Rating
Message Length	Up to 1024 characters maximum per message including spaces
ULC Listed Systems	<b>Note:</b> For ULC listed systems, a continuous message display is required; the default message "No Alerts, Be Safe" is available to be displayed during standby, non-alarm conditions (it can be customized if desired).

#### Table 6: Mechanical and Environmental

Specification	Rating
Viewing Distance	Dual line, 2.3" (58 mm) high messages provide typical viewing distance of up to 100 ft (30.5 m); NOTE: This is the format for standard programmed messages
	Single line 4.7" (119 mm) high messages provide typical viewing distance of up to 200 ft (61 m)
	Recommended minimum viewing distance = 6 ft (2 m)
Viewing Angle	140°, symmetrical about on-axis, both horizontal and vertical viewing angle
LED Array	Viewing area = 28-3/4" x 4-3/4" (730 mm x 120 mm)
	LED size and spacing = 0.2" (5 mm) diameter; spaced 0.3" (7.6 mm) apart (pitch)
Diagnostics	Status LED are visible from the bottom of the appliance; functions include: IDNet Receive; IDNet Transmit; Power; CPU Power; diagnostics for optional Ethernet LAN connection
Temperature	32° to 120° F (0° to 49° C)
Humidity	93% RH, non-condensing at 90° F (32° C)
Connections	Pluggable terminal block for 18 AWG to 12 AWG (0.82 mm2 to 3.31 mm2); terminals provide convenient in/out wiring with one wire per terminal

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## Table 7: Mounting Reference

Specification	Rating
Available Methods	Standard: fixed brackets
	Optional: adjustable brackets to swivel message board down
	Optional: rear backbox for rigid conduit connection; for surface or flush box mounting as well as compatible with VESA mount or eye bolt
	Alternate: four mounting holes, 3.937" (100 mm) spacing, standard unit and on backbox for VESA mount to listed VESA wall or ceiling mounting arm assembly
	VESA Mount: refer to Peerless LCC-18 series for ceiling mount; go to www.peerlessmounts.com
	Alternate: eye bolts can be attached to top for cable suspension ceiling mount of single appliance
Weight	8 lbs (3.6 kg) including backbox
Location	Locate away from direct sunlight or direct local area lighting; avoid locating near heating or air conditioning ducts
Installation Instructions	Refer to for complete LED Text Messaging Appliance Instructions.
	Mounting options are described in 579-839AC.

# Table 8: Non-Alarm LAN Interface Specifications

Specification	Rating
LAN Interface	TCP/IP connectivity; supports DHCP addressing; 10/100 Base T Ethernet NIC
Connection	RJ-45 jack connection located at the top of the electronics enclosure housing

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#### **Messaging Appliance Mounting Information**

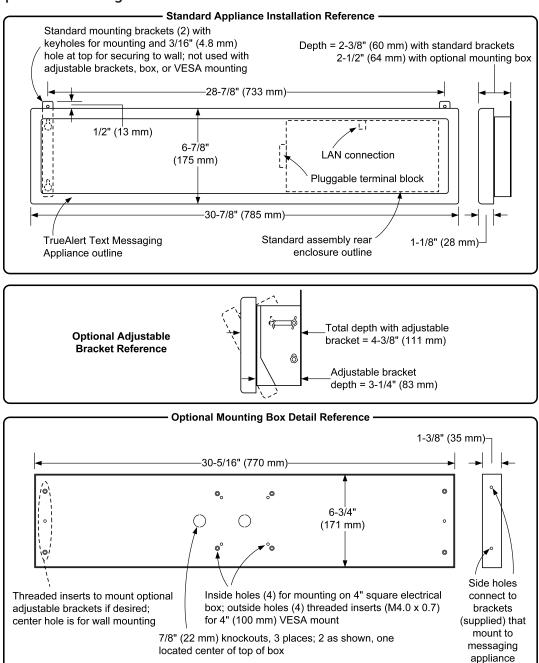


Fig 2: Messaging Appliance Mounting Information

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